



20900 NE 30th Ave., Ste. 200, Aventura, FL 33180
customerservice@greenusaenergy.com
 Toll Free: (888) 612-2624

RESIDENTIAL AND SMALL NON-RESIDENTIAL
 RENEWABLE ELECTRIC VARIABLE RATE PRODUCT

Customer Name: _____ Date: _____
 Address: _____
 Contact: _____ Telephone Number: _____
 LDC Name: _____ LDC Acct #: _____
 Account Name: _____ Service/Rate Class: _____
 Service Address: _____

Renewable Electric Variable Rate _____ Renewable %: _____

CUSTOMER DISCLOSURE STATEMENT

Price	Renewable Electric Variable Rate
Fixed or Variable and, if variable, how price is determined	Variable Green Electric Rates; Percentage Renewable: _____. Price includes the cost of electricity obtained from all sources (including energy, capacity, settlement, ancillaries), Renewable Energy Credits ("RECs") related transmission and distribution charges and other market-related factors, plus all applicable taxes, fees, charges or other assessments and the Company's costs, expenses and margins.
Length of the agreement and end date	For Variable Rate service the Term is one month.
Process customer may use to rescind the agreement without penalty	A residential Customer may rescind by contacting Green USA NY within 3 business days after the signing or receipt of this Agreement by calling 1-888-612-2624, whichever comes first.
Amount of Early Termination Fee ("ETF") and method of calculation	No early termination fee for variable rate service.
Amount of Late Payment Fee and method of calculation	The Company does not charge late payment fees.
Provisions for renewal of the agreement	Renews on a month-to-month basis at a renewable electric variable rate until terminated by either party.
Conditions under which savings to the customer are guaranteed	Savings are not guaranteed.
Renewable Power	[]% of Customer's usage during the term of this contract will be offset by the purchase and retirement of RECs. A full description of the RECs can be found at section 22 of the Terms and Conditions.
Compensation	Green USA NY will compensate broker or consultant a fee of \$ /kWh in conjunction with this Agreement.

Terms & Conditions Renewable Electric Service

1. Agreement to Sell and Purchase Energy. This is an agreement between Green USA NY, LLC (“Green USA NY”), an independent energy services company, and the undersigned customer (“Customer”) under which Customer shall initiate electricity service and begin enrollment with Green USA NY (the “Agreement”). Subject to the terms and conditions of this Agreement, Green USA NY agrees to sell and deliver, and Customer agrees to purchase and accept the quantity of electricity, as estimated by Green USA NY, necessary to meet Customer’s requirements based upon consumption data obtained by Green USA NY or the delivery schedule of the Local Distribution Utility (the “LDC”). Green USA NY is not affiliated with and does not represent the LDC. The amount of electricity supplied under this Agreement is subject to change based upon data reflecting Customer’s consumption obtained by Green USA NY or the LDC’s delivery schedule. The LDC will continue to deliver the electricity supplied by Green USA NY.

2. Term. For Variable Rate Renewable Electric service this Agreement shall commence as of the date Customer’s notice regarding the change of Customer’s provider to Green USA NY is deemed effective by the LDC and shall continue for the term set forth above (the “Initial Term”). Upon expiration of the Initial Term, the Agreement will renew on a month-to-month basis (each such month, a “Renewal Term”) with no change to remaining terms. If the Customer is receiving variable rate service, either party may cancel or terminate this Agreement with no cancellation fee by providing 30 days’ advance written notice of termination to the other party.

Customer shall have 3 business days from receipt of the first billing statement of the Renewal Term to reject renewal terms and cancel the renewal agreement. While receiving service on a month-to-month basis, such notification will be provided only for the first renewal occurring at the end of the Initial Term.

3. Pricing, Billing, and Termination. The price for products sold under this Agreement is described on the Customer Disclosure Statement. In addition, the following conditions apply:

- Variable Rate Renewable Energy Product: This product does not guarantee savings.

If there is a material adverse change in the business or financial condition of Customer (as determined by Company at its discretion), if Customer fails to meet its obligations under this Agreement or pay or post any required security deposit, or if any of the information you have provided to Green USA NY is or becomes untrue. then, in addition to any other remedies that it may have, Green USA NY may terminate this Agreement upon 15 days’ written notice to Customer. Such termination will constitute a Customer breach.

Customer will receive a single consolidated bill for both commodity and delivery costs from the LDC. Customer payments remitted in response to a consolidated bill shall be pro-rated (when so required) in accordance with procedures adopted by the New York State Department of Public Service (the “DPS”). Green USA NY may assign and sell Customer accounts receivable to the LDC. In the event of failure to remit payment when due by a residential customer, Green USA NY may terminate service and seek suspension of distribution service in conformance with the Home Energy Fair Practices Act (“HEFPA”). Failure by a commercial customer to make full payment of Green USA NY charges due on any consolidated bill prepared by the LDC for Green USA NY will be grounds for disconnection of utility services in accordance with NYPSC rules and regulations on the termination of service to non-residential customers, 16 NYCRR Section 13.3.

4. Assignment. Customer may not assign its interests in and delegate its obligations under this Agreement without the express written consent of Green USA NY. Green USA NY may sell, transfer, pledge, or assign the accounts, revenues, or proceeds hereof, in connection with any financing agreement or receivables purchase program, and may assign this Agreement to another energy supplier, energy services company or other entity as authorized by the DPS with 30 days written notice to Customer.

5. Information Release Authorization. Customer authorizes Green USA NY to obtain and review information regarding Customer’s credit history from credit reporting agencies and the following

information from the LDC: consumption history; billing determinants; account number; credit information; public assistance status; participation in utility low income discount programs; existence of medical emergencies, status as to whether Customer has a medical emergency, is human needs, elderly, blind or disabled and data applicable to cold weather periods under PSL § 32 (3); and information pertaining to PSL § 33, tax status and eligibility for economic development or other incentives. This information may be used by Green USA NY to determine whether it will commence and/or continue to provide energy supply service to Customer and will not be disclosed to a third party unless required by law. Customer's execution of this Agreement shall constitute authorization for the release of this information to Green USA NY. This authorization will remain in effect during the Initial Term and any Renewal Term. Customer may rescind this authorization at any time by providing written notice thereof to Green USA NY or by calling Green USA NY at 1-888-612-2624. Green USA NY reserves the right to cancel this Agreement in the event Customer rescinds the authorization.

6. Consumer Protections. The services provided by Green USA NY to Customer are governed by the terms and conditions of this Agreement and the New York State Public Service Commission rules and regulations (Orders) including the Uniform Business Practices (UBP) and other applicable requirements including the NYS Home Energy Fair Practices Act (HEFPA) for residential customers. Green USA NY will provide at least 15 days' notice prior to the cancellation of service to Customer. In the event of non-payment of any charges owed to Green USA NY, a residential Customer may be subject to termination of commodity service and the suspension of distribution service under procedures approved by the DPS. Customer may obtain additional information by contacting Green USA NY at 1-888-612-2624 or the DPS at 1-800-342-3377 (General Helpline), or by writing to the DPS at: New York State Department of Public Service, Office of Consumer Services, Three Empire State Plaza, Albany, New York 12223, or through its website at: <http://www.dps.ny.gov>. You may also contact the ESCO hotline at 1-888-697-7728 (collectively, "DPS Contact information").

7. Rescission. A residential Customer may rescind this Agreement within 3 business days after the signing or receipt of this Agreement, whichever comes first, by contacting Green USA NY at 1-888-612-2624 or in writing. Customer is liable for all Green USA NY charges until Customer returns to the LDC or goes to another supplier. A final bill will be rendered within twenty (20) days after the final scheduled meter reading or if access is unavailable, an estimate of consumption will be used in the final bill, which will be tried up subsequent to the final meter reading.

8. Agency-Electric. Customer hereby designates Green USA NY as agent to; (a) arrange and administer contracts and service agreements between Customer and Green USA NY and those entities including the New York Independent System Operator ("NYISO") engaged in the generation, transmission and delivery of Customer electricity supplies; and (b) nominate and schedule with the appropriate entities including the LDC for the delivery of electricity to the Sales Point and the Customer's end-use premises. Green USA NY as agent for the Customer will schedule the delivery of adequate supplies of electricity that meet the Customer's requirements as established by the LDC and in response to information provided by the LDC. The Sales Points for the electricity will be a point at the NYISO Green USA NY load bus (located outside of the municipality where Customer resides). These services are provided on an arm's length basis and market-based compensation is included in the price noted above.

9. Title-Electric. All electricity sold under this Agreement shall be delivered to a location considered the "Point of Delivery", which shall be at the NYISO Green USA NY load bus (located outside of the municipality where Customer resides), and shall constitute the point at which title transfers and the sale occurs. Green USA NY will indemnify and hold harmless Customer from all taxes, royalties, fees or other charges incurred before title passes with respect to the electricity provided hereunder.

10. Warranty. This Agreement, including any enrollment form and applicable attachments, as written makes up the entire Agreement between Customer and Green USA NY. Green USA NY makes no representations or warranties other than those expressly set forth in this Agreement, and Green USA NY expressly disclaims all other warranties, express or implied, including merchantability and fitness for a particular use.

11. Force Majeure. Green USA NY will make commercially reasonable efforts to provide electricity hereunder but Green USA NY does not guarantee a continuous supply of electricity to Customer. Certain causes and events out of the control of Green USA NY ("Force Majeure Events") may result in interruptions in service. In the event that Green USA NY is rendered unable, wholly or in part, to perform its obligations under this Agreement due to events not reasonably anticipated or within either party's control, Green USA NY will not be liable for any interruptions caused by a Force Majeure Event, and Green USA NY is not and shall not be liable for damages caused by Force Majeure Events. Force Majeure Events shall include acts of God, pandemic, fire, flood, storm, terrorism, war, civil disturbance, accidents, strikes, labor disputes or problems, required maintenance work, inability to access the local distribution utility system, curtailment by Customer's LDC or Green USA NY transportation capacity, Customer's LDC appropriation of electricity, non-performance by the LDC (including, but not limited to, a facility outage on its electric facilities), or any other cause beyond Green USA NY's control.

12. Liability. The remedy in any claim or suit by Customer against Green USA NY will be solely limited to direct actual damages (which will not exceed the amount of Customer's single largest monthly invoice amount in the immediately preceding 12 months). All other remedies at law or in equity are hereby waived. In no event will either Green USA NY or Customer be liable for consequential, incidental, indirect, special or punitive damages. These limitations apply without regard to the cause of any liability or damages. There are no third-party beneficiaries to this Agreement.

13. Green USA NY Energy Contact Information. Customer may contact Green USA NY's Customer Service Center at 1-888-612-2624, Monday through Friday 8:00 a.m. - 8:00 p.m. EST (contact center hours subject to change). Customer may write to Green USA NY at: Green USA NY, LLC, 20900 NE 30th Ave., Ste. 200, Aventura, FL 33180.

14. Dispute Resolution (Residential). In the event of a billing dispute or a disagreement involving Green USA NY's service hereunder, the parties will use their best efforts to resolve the dispute. The services provided by (ESCO) to Customer are governed by the terms and conditions of this Agreement and HEFPA for residential customers. In the event of a billing dispute or a disagreement involving (ESCO) Customer can reach (ESCO) by telephone or in writing as provided above. For consumer complaints that cannot be resolved with the company, you may contact the New York Department of Public Service (DPS). DPS complaints may be directed as follows: Website: www.dps.ny.gov/complaints; DPS Helpline at 1-800-342-3377 (M-F 8:30am – 4:pm); or Mail: Office of Consumer Services, NYS Department of Public Service, 3 Empire State Plaza, Albany, NY 12223. Customer must pay the bill in full, except for the specific disputed amount, during the pendency of the dispute, and such payment shall be refunded if warranted by the decision of DPS.

Dispute Resolution (Commercial). In the event of a billing dispute or disagreement involving Green USA NY's service, Customer should contact Green USA NY's Customer Service Center as provided above. Customer must pay the bill in full, except for the specific disputed amount, during the pendency of the dispute. If the parties cannot resolve the dispute within 45 days, either party may avail itself of all remedies available under law or equity. The DPS will not resolve Non-Residential disputes associated with the services provided under this Sales Agreement. However, the DPS will monitor inquiries and contacts from Non-Residential customers regarding energy service companies. DPS Contact Information is provided above

15. Choice of Laws & Venue. Venue for any lawsuit brought to enforce any term or condition of this Agreement or to construe the terms hereof shall lie exclusively in the State of New York. This Agreement shall be construed under and shall be governed by the laws of the State of New York without regard to the application of its conflicts of law principles.

16. Taxes. Customer will be liable for and pay all taxes or surcharges, which are imposed with respect to the sale of electricity. Except as otherwise provided in the Agreement or provided by law, all taxes of whatsoever kind, nature and description due and payable with respect to service provided under this Agreement, other than taxes based on Green USA NY's net income, shall be paid by Customer, and Customer agrees to indemnify Green USA NY and hold Green USA NY harmless from and against any and all such taxes. If Customer is exempt from such taxes, Customer is responsible for identifying and

requesting any exemption from the collection of the taxes by filing appropriate documentation with Company.

17. Emergency Service. The LDC will continue to respond to leaks and emergencies. In the event of a gas leak, service interruption or other emergency, Customer should immediately call the LDC at Con Edison 1-800-75CONED; Orange and Rockland at 1-877-434-4100; KeySpan 718-643-4050 (NYC) and 1-800-490-0045 (Long Island); Niagara Mohawk at 1-800-892-2345; Central Hudson at 1-800-527-2714; RG&E at 1-800-743-1701; NYSEG at 1-800-572-1131; National Fuel at 1-800-444-3130 and emergency personnel. Customer should then call Green USA NY at: 1-888-612-2624.

18. Regulatory Changes. This Agreement is subject to present and future legislation, orders, rules, regulations or decisions of a duly constituted governmental authority having jurisdiction over this Agreement or the services to be provided hereunder. If at some future date there is a change in any law, rule, regulation, tariff, or regulatory structure ("Change in Law") which impacts any term, condition or provision of this Agreement including, but not limited to price or, if there is a change to the manner in which any transporter, LDC, EDC, pipeline, NYISO agency or any other authority implements or interprets any law, rule, regulation, tariff, or regulatory structure that increases Seller's costs ("Change in Practice"), Seller shall have the right to pass on such additional costs and/ or modify this Agreement to reflect such change.

- Residential & D2D Small Commercial Customers: Seller shall first obtain affirmative consent from residential and small commercial customers prior to passing on any additional costs and/or modifying this Agreement.
- Large Commercial Customers: The Company shall provide written notice of such modification to the Customer as required by local law.

If at some future date there is a change in any law, rule, regulation, pricing structure or market condition whereby Seller is prevented, prohibited, or frustrated from carrying out the terms of the Agreement, or if Seller is unable to economically continue this Agreement, Seller shall have the right to cancel this Agreement on 15 days' notice to Customer.

18. Parties Bound. This Agreement is binding upon the parties hereto and their respective successors and legal assigns.

19. Telephone Communication. By accepting this Agreement, you consent to receive calls and/or texts for any purpose, including with marketing offers and other information, from Green USA NY, its affiliates and/or assigns, at the telephone number(s) you provide to Green USA NY, its affiliates and/or assigns, possibly through use of automated technology or pre-recorded voice. You agree that this consent survives the termination of your contract and that your consent to receive marketing communications is not a condition of purchase and may be revoked at any time

20. Forward Contract. Each Party acknowledges that: (a) this Agreement is a forward contract and a master netting agreement as defined in the United States Bankruptcy Code ("Code"); (b) this Agreement shall not be construed as creating an association, trust, partnership, or joint venture in any way between the Parties, nor as creating any relationship between the Parties other than that of independent contractors for the sale and purchase of Commodities; (c) Seller is not a "Utility" as defined in the Code; (d) Commodity supply will be provided by Seller under this Agreement, but delivery will be provided by the Utility; and (e) the Utility, and not Seller, is responsible for responding to service problems or emergencies should they occur.

21. Signatory Affirmation. Signor affirms that he or she is authorized to make decisions regarding the account and voluntarily authorizes Supplier to make the enrollment. Customer agrees to accept all notifications by email to the email address provided at time of enrollment, or subsequently provided to Green USA NY.

22. Renewable Electric Products. Your electricity usage is matched by the generation of energy from renewable resources at the percentage identified above by retiring renewable energy certificates (RECs). RECs represent the environmental attributes associated with the applicable amount of renewable energy generation from various renewable sources that comply with the appropriate locational and delivery requirements. RECs will be purchased and retired to satisfy the percentage of renewable generation guaranteed by this agreement. New York State requires that the renewable mix provided under this agreement must be at least 50% greater than the applicable Renewable Energy Standard (RES) obligation for the current year. In order to satisfy the terms of this contract, at least 50% greater than the applicable RES obligation of the RECs must be purchased from eligible renewable generators through NYGATS; by purchasing Tier 1 RECs from NYSERDA; by procuring RECs from eligible renewable generators through bilateral contracts; by entering into bundled energy and REC purchase agreements with eligible renewable generators; or by making Alternative Compliance Payments to NYSERDA.

In the case of telephonic or electronic enrollment execution shall be deemed provided pursuant to the methods authorized under the New York Uniform Business Practices.